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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/878,518	06/11/2001	Paula F. Delano	END920010011US1	4253
23550 7590 HOFFMAN WARI		EXAMINER		
75 STATE STREET 14TH FLOOR ALBANY, NY 12207			TARAE, CATHERINE MICHELLE	
			ART UNIT	PAPER NUMBER
, , , , , , , , , , , , , , , , , , , ,			3623	
SHORTENED STATUTORY PE	RIOD OF RESPONSE	MAIL DATE	DELIVERY MODE	
3 MONTH	Ċ	03/07/2007	РАГ	DED

Please find below and/or attached an Office communication concerning this application or proceeding.

If NO period for reply is specified above, the maximum statutory period will apply and will expire 6 MONTHS from the mailing date of this communication.

		Application No.	Applicant(s)			
Office Action Summary		09/878,518	DELANO ET AL.			
		Examiner	Art Unit			
		C. Michelle Tarae	3623			
Period fo	The MAILING DATE of this communication app or Reply	ears on the cover sheet with	the correspondence address			
A SH WHIC - Exte after - If NC - Failu Any	ORTENED STATUTORY PERIOD FOR REPLY CHEVER IS LONGER, FROM THE MAILING DATE of time may be available under the provisions of 37 CFR 1.13 SIX (6) MONTHS from the mailing date of this communication. Depinod for reply is specified above, the maximum statutory period were to reply within the set or extended period for reply will, by statute, reply received by the Office later than three months after the mailing ed patent term adjustment. See 37 CFR 1.704(b).	ATE OF THIS COMMUNICA 36(a). In no event, however, may a reply will apply and will expire SIX (6) MONTHS, cause the application to become ABANI	TION. be timely filed from the mailing date of this communication. DONED (35 U.S.C. § 133).			
Status		•				
	Responsive to communication(s) filed on 13 De	ecember 2006				
2a)□						
3)	This action is <b>FINAL</b> . 2b) This action is non-final.  Since this application is in condition for allowance except for formal matters, prosecution as to the merits is					
٠/١	closed in accordance with the practice under <i>Ex parte Quayle</i> , 1935 C.D. 11, 453 O.G. 213.					
Disposit	ion of Claims		,, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
·	Claim(s) <u>1-35</u> is/are pending in the application.					
7/63	4a) Of the above claim(s) is/are withdraw					
5\□	Claim(s) is/are allowed.	vii irom consideration.				
-	Claim(s) 1-35 is/are rejected.					
7) 	Claim(s) is/are rejected.  Claim(s) is/are objected to.	•				
	Claim(s) are subjected to.	r alastian requirement				
		election requirement.				
	ion Papers					
	The specification is objected to by the Examine	•				
10)	The drawing(s) filed on is/are: a) ☐ acce					
	Applicant may not request that any objection to the					
_	Replacement drawing sheet(s) including the correct					
11)	The oath or declaration is objected to by the Ex	aminer. Note the attached O	ffice Action or form PTO-152.			
Priority ι	under 35 U.S.C. § 119					
12)	Acknowledgment is made of a claim for foreign	priority under 35 U.S.C. § 11	9(a)-(d) or (f).			
	☐ All b)☐ Some * c)☐ None of:	, , , , , , , , , , , , , , , , , , , ,				
	1. Certified copies of the priority documents	s have been received.				
	2. Certified copies of the priority documents		ication No			
	3. Copies of the certified copies of the prior					
	application from the International Bureau		·			
* 5	See the attached detailed Office action for a list of	' ''	eived.			
Attachmen	tie)					
	t(s) e of References Cited (PTO-892)	٠٠٠ ٥	man (DTO 442)			
	e of References Cited (P10-892) e of Draftsperson's Patent Drawing Review (PT0-948)	4) Interview Sumr Paper No(s)/M	mary (PTO-413) ail Date			
3) 🔲 Inform	nation Disclosure Statement(s) (PTO/SB/08)	5) Notice of Inform	nal Patent Application			
Pape	r No(s)/Mail Date	6) Other:				

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1. A request for continued examination under 37 CFR 1.114, including the fee set forth in 37 CFR 1.17(e), was filed in this application after final rejection. Since this application is eligible for continued examination under 37 CFR 1.114, and the fee set forth in 37 CFR 1.17(e) has been timely paid, the finality of the previous Office action has been withdrawn pursuant to 37 CFR 1.114. Applicant's submission filed on December 13, 2006 has been entered.

Claims 1, 7, 13, 16, 22, 26 and 31 have been amended. Claims 1-35 are now pending in this application.

### Response to Amendment

2. Applicant's amendments to claims 1, 7, 13, 16, 22, 26 and 31 are acknowledged.

### Response to Arguments

3. Applicant's arguments are moot in view of the new grounds of rejections provided below.

## Claim Rejections - 35 USC § 103

- 4. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
  - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.

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5. Claims 1-35 are rejected under 35 U.S.C. 103(a) as being unpatentable over Puri (U.S. 6,064,982) and Barritz et al. (U.S. 6,938,027).

As per claim 1, Puri discloses a computer-implemented method for analyzing software application needs of a business entity to determine whether to remove an entity software application, comprising the steps of:

formulating a set of questions related to the entity software application based on a business strategy corresponding to the business entity, wherein the set of questions are tailored to assess the software application needs of the business entity and to measure how well the entity software application is meeting the software application needs (col. 1, lines 33-35 and 47-53; col. 3, lines 32-34; col. 5, lines 1-15 and 26-30; Figure 4; The system takes the business entity through a series of interactive questions to learn more about the application needs of the business entity. Item 52 in Figure 4 lists specific software application needs such as information publishing and electronic commerce. The business entity identifies its needs by checking the boxes (item 51 in Figure 4) most relevant to its needs. The needs assessment process measures how well the entity software application is meeting the software application needs of the business entity by recommending products that will actually meet the business entity's software application needs. In other words, a product is recommended only if it is determined in the needs assessment that the business entity needs the product, which means the business entity does not have a current product that meets that particular software application need (i.e., a current software application is not meeting the software application needs of the business entity well).):

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receiving entity responses to the set of questions (col. 5, lines 3-8; Figures 4-6; Entity responses are received through an interactive interface.).

Puri does not expressly disclose inventorying a set of entity software applications that are *currently used by the business entity*. Although Puri does disclose a needs assessment through which a business entity identifies technology areas in which they desire software applications (see Figure 4). By identifying technology needs, such as a desire to enhance a web site (statement 4 in Figure 4), a business entity is identifying the hardware and software they are currently using (i.e., in order to have a functioning web site to begin with, certain hardware and software applications must be in use (such as web servers)). Barritz et al. discloses products that exist that inventory software products that have been installed on a computer system (col. 2, lines 47-55). Barritz et al. also discloses a product for monitoring software products installed on a computer system and their usage (col. 6, lines 17-25). Puri and Barritz et al. are analogous in that each is concerned with providing products/software applications to entities that entities will use based on their products/software applications needs/requirements. Identifying the software applications that a business entity is currently using, while also receiving their technology needs, provides a recommendation tool such as that of Puri with more comprehensive data to conduct a needs analysis and product recommendation. For example, if a business entity identifies a particular publishing application that it is currently using while also identifying publishing as a technology area that needs improvement, the recommendation tool would not recommend the publishing application that the business entity is currently using (at least not without some modification) as it

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obviously is not sufficient for the business entity's needs. Thus, at the time of the invention, it would have been obvious to a person of ordinary skill in the art for the system of Puri to inventory a set of entity software applications that are currently used by the business entity as doing so provides the recommendation tool with more comprehensive data with which to conduct a needs assessment, thereby enhancing the analysis and ultimate product recommendation performed by the recommendation tool.

Puri does not expressly disclose determining, based on entity responses, whether to remove the entity software application. Barritz et al. discloses determining, based on entity responses, whether to remove the entity software application (col. 1, lines 32-35 and 40-46; col. 6, lines 25-29). At the time of the invention, it would have been obvious to a person of ordinary skill in the art to modify Puri to determine whether to remove an entity software application because doing so aids the entity in being more cost efficient and making better decisions about products it will use, as removing an entity software application is typically done when a software application is considered obsolete or underused (see Barritz et al., col. 2, lines 8-12; col. 6, lines 25-29).

As per claim 2, Puri discloses the method of claim 1, further comprising the step of weighting possible responses to the set of questions based on the business strategy (col. 5, lines 3-15; Figure 4; By allowing an entity to identify needs that are important for its business, the system is in essence weighting the responses. If a particular need is identified, the system guides the entity to answer more questions relating to that need, thereby emphasizing the need.).

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As per claim 3, Puri does not expressly disclose the method of claim 2, wherein the step of weighting responses comprises the step of assigning a value for each possible response to the set of questions. However, as discussed in claim 2, by allowing an entity to identify needs that are important for its business and then asking additional questions related to those needs, Puri is emphasizing the identified needs and thus, weighting the responses (col. 5, lines 3-15; Figure 4). Assigning a value to a weight is old and well known in the art. Thus, at the time of the invention, it would have been obvious to a person of ordinary skill in the art for the system of Puri to assign values to the needs identified by an entity because doing so allows the system to associate each identified need with a specific worth, providing the system with more accurate and quantifiable data with which to conduct the needs assessment, which is a goal of the Puri system (col. 6, lines 43-46).

As per claim 4, Puri discloses the method of claim 1, further comprising the step of analyzing the received responses to make a set of recommendations (col. 6, lines 5-13 and 43-46; The system provides recommendations to the entity based on the application needs assessment. The application needs assessment includes an interactive tool through which the entity selects from a predetermined question/answer session.).

As per claim 5, Puri discloses the method of claim 1, further comprising the step of generating a report based on the received entity responses (Figure 9).

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As per claim 6, Puri discloses the method of claim 1, wherein the entity software applications are grouped by business process (item 42 in Figure 4 shows a business process grouping of the needs to be identified by the entity).

Claims 7-35 recite substantially similar subject matter as claims 1-6 above.

Therefore, claims 7-35 are rejected on the same basis as claims 1-6.

#### Conclusion

- 6. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure.
  - Brown et al. (U.S. 6,385,652) discusses a customer access solutions architecture:
  - Breslin (U.S. 5,321,610) discusses a system for implementing application software;
  - D'Souza (U.S. 6,453,468) discusses upgrading software programs.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to C. Michelle Tarae whose telephone number is 571-272-6727. The examiner can normally be reached Monday – Friday from 8:30am to 5:30pm.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Tariq Hafiz, can be reached at 571-272-6729.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

C. Michelle Tarae Primary Patent Examiner Art Unit 3623

March 1, 2007